

# INITIATING CHANGE

## ADVANCED AWARENESS AND SKILLS FOR MANAGERS TO SUCCESSFULLY INITIATE CHANGE



Heraclitus, the Greek philosopher had stated that “Change is the only constant” and what was true more than two thousand years ago is just as true today.

We live in a world where "business as usual" IS change. New initiatives, project-based working, technology improvements, staying ahead of the competition – these things come together to drive ongoing changes to the way we work.

Whether we are considering a small change to one or two processes, or a system-wide change to an organisation, it's common to feel uneasy and intimidated by the scale of the challenge. We know that change needs to happen, but we often don't really know how to go about implementing it.

This course will help managers understand change, the 3 primary reasons for applying change management principles, build early momentum for the change initiative and how to build trust during the change process.



1 day duration

For all managers who have to face the challenges of planning and introducing change

For more information, visit [www.tacktmimalaysia.com](http://www.tacktmimalaysia.com) or call us at +603 – 6203 4410

### LEARNING OUTCOMES:

- Examine 5 different types of change that provide different types of opportunity and progress for an organisation
- Define the 3 primary reasons for applying change management principles
- Identify previous examples of successful and unsuccessful change
- Identify the 4 different forms that change may take
- Assess the 5 reasons why individuals may resist change and the 6 main sources of resistance
- Examine the 8-step process for leading change, its construct and source
- Identify the 3 key things to create an “Organisational Wake-up Call” building early momentum for the change initiative
- ...and many more



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