

NEW SUPERVISOR

BUILD THE EFFECTIVENESS OF THE FIRST-TIME SUPERVISOR

TACKV

The role of the supervisor is critical within any organisation.

Often the closest to the “fingertips” of the business the supervisor is able to circumvent issues and concerns at the source, thereby mitigating any negative impact they may have on performance, results and success of the team.

The supervisor needs a vast range of supervisory skills so they may best serve themselves and the team. By setting and clarifying goals and responsibilities with and for their team, the supervisor has a map by which to achieve expected results.

The ability to recognise good behaviour and suggest alternatives when unacceptable behaviours are demonstrated, all fall within the parameters of the supervisory role. Done well the role never lacks variety, satisfaction and excitement.



2 Day Interactive Course

For people making the transition to their first supervisors role or are a newly appointed supervisor or a supervisor with some experience but no formal training

For more information, visit
www.tacktmimalaysia.com or call us on
+603 - 62034410

THIS COURSE WILL ENABLE YOU TO:

- Explain the different authority styles
- Stress the importance of and practice applying an appropriate mix of authority styles flexibly to each person or group of people in any given situation
- Look at when, how and why to communicate and what might prevent good communication
- Assess and practice the best ways to hold team briefing sessions
- Decide what to delegate when back in the workplace and how best to do it
- Practice using a range of problem solving techniques
- ... and many more!



WE BELIEVE IN THE INDIVIDUAL

a GI GROUP brand