

DEVELOPING EFFECTIVE INTERPERSONAL SKILLS

INCREASE YOUR LEVELS OF CONFIDENCE AND EFFECTIVENESS

TACK 

Effective communication is the lifeblood of any successful organisation.

Interpersonal skills are the way you get along with people. These are essential communication and behavioural-based tools that you use to effectively interact with others, whether at work or outside work.

Interpersonal skills make the difference between a good employee and a great employee, a team member and a team leader.

While other parts of your professional profile are also important, interpersonal skills give you an extra edge, showing that while you need improvement in your technical skills, you can bridge the gap with excellent communication.

Developing and applying your interpersonal skills can advance your job search, enhance your resume development, increase job interview prospects, and help you get ahead.



2 Day Interactive Course

For people who want to improve their communication and relationships in their professional as well as personal lives

For more information, visit www.tacktmimalaysia.com or call us on +603 - 62034410

LEARNING OUTCOMES:

- Gain exposure to Emotional Intelligence and its importance
- Recognise the importance of understanding self in the process to be able to relate more effectively with others
- Build awareness on the significance of unspoken feelings
- Developing effective methods to handle conflict at workplace
- Learn to negotiate effectively to achieve your objectives whilst maintaining a strong relationship
- Use persuasion, influencing and assertiveness techniques in different situations
- ... and many more!



WE BELIEVE IN THE INDIVIDUAL

a GI GROUP brand