UNDERSTANDING THE GENERATIONS
EMBRACE TODAY'S MULTI-GENERATIONAL CULTURE

⌒TMI

Awareness and appreciation of generational diversity

It is becoming clearer in organisations today that each of the generations think, talk and behave differently from their fellow peers who come from a different age group.

The ability to relate to other generations can prove to be like wading through muddy waters, as often our own preferences guide our first instincts on how to relate. This may not often be the best strategy to take.

Understanding more about each generation, their proclivities and preferences will enhance our ability to connect and create better working relationships. In turn, this makes for a positive working environment and culture that appreciates generational diversity and contribution.

This two-day workshop will further develop skills in communicating and working with the generations, and extended specialist skills for Managers leading a multi-generational workforce.

2-day course

Discussions & group work

TARGET AUDIENCE

This professionally facilitated programme with trainer led presentations, group work, practical discussions and integrated work based situations is designed for everyone in the organisation, irrespective of role or seniority level.

For more information, visit www.tacktmimalaysia.com or call us on +603 – 6203 4410

THIS COURSE WILL ENABLE YOU TO:

- Examine current thinking about the different generations we work with
- Interpret the changing nature of work, based on Generational norms
- Understand how different generations generate and identify solutions to work based issues and opportunities
- Define how technology has shifted the way in which we work
- Identify why we need to understand and relate better to each of the generations
- Practise relating to other generations when requesting them to undertake different work tasks
- Explore when the different generations manifested themselves and the prevailing conditions of their inauguration
- Identify how the positive attributes of each of 5 different generations have helped the team and the organisation
- Determine the common characteristics of each of 5 different generations
- Examine what we find frustrating about each of the generation
- … and many more.

WE BELIEVE IN THE INDIVIDUAL

a **GI GROUP** brand